



HOMELY HEALTH CARE LTD

Carbon Reduction Plan and Environmental Sustainability Policy

Organisation	Homely Health Care Ltd
Address	Suite 6a, Wessex House, St Leonards Road, Bournemouth, Dorset, BH8 8QS
Policy Owner	Director / Senior Management Team
Version	2.0
Effective Date	July 2026
Review Date	July 2027

1. Commitment to Achieving Net Zero

Homely Health Care Ltd recognises the significant environmental, social and economic impact of climate change and acknowledges its responsibility to minimise the environmental impact associated with the delivery of health and social care services.

We are committed to reducing greenhouse gas emissions arising from our operations and supporting the transition towards a low-carbon economy.

Homely Health Care Ltd is publicly committed to achieving Net Zero greenhouse gas emissions by 2050 at the latest.

We will work progressively towards this target by measuring our carbon emissions, identifying opportunities for reduction and implementing proportionate environmental management measures throughout our organisation.

Environmental sustainability will be considered alongside quality, safety, regulatory compliance, continuity of care, person-centred practice and the individual needs and choices of the people we support.

2. Purpose

The purpose of this Carbon Reduction Plan is to:

- confirm our commitment to achieving Net Zero greenhouse gas emissions by 2050;
- identify the principal sources of greenhouse gas emissions arising from our operations;
- establish a baseline against which future carbon reductions can be measured;
- identify practical measures for reducing emissions;
- support environmentally responsible delivery of domiciliary care, specialist care and supported living services;
- reduce unnecessary travel, energy use, waste and consumption;
- promote sustainable procurement and working practices;
- monitor progress towards our carbon reduction objectives; and

- demonstrate our environmental commitments to commissioners, local authorities and other stakeholders.

3. Scope

This Carbon Reduction Plan applies to Homely Health Care Ltd and all relevant areas of our operations, including:

- directors and senior managers;
- office-based employees;
- care and support workers;
- temporary and agency workers;
- contractors where relevant;
- office premises;
- business travel;
- staff travel undertaken in delivering care and support;
- domiciliary care services;
- supported living services;
- specialist care services;
- procurement of goods and services;
- waste generated through our activities; and
- relevant aspects of our supply chain.

4. Carbon Emissions Baseline

Homely Health Care Ltd will maintain an organisational greenhouse gas emissions baseline covering relevant Scope 1, Scope 2 and Scope 3 emissions.

The baseline will be calculated using available organisational data and appropriate recognised greenhouse gas conversion factors.

Baseline Emissions Footprint

Baseline Year: 2025/26

Emissions Category	Baseline Emissions
Scope 1 emissions	0.00 tCO ₂ e
Scope 2 emissions	0.00 tCO ₂ e*
Scope 3 emissions	37.21 tCO ₂ e
Total emissions	37.21 tCO ₂ e

Where reliable information for a particular emissions source is not reasonably available, this will be clearly identified and explained within the relevant reporting period.

5. Current Emissions Reporting

Homely Health Care Ltd will review and report its greenhouse gas emissions at least annually.

Current / Most Recent Reporting Year

Reporting Year: 2025/26

Emissions Category	Current Emissions
Scope 1 emissions	0.00 tCO ₂ e

Scope 2 emissions	0.00 tCO ₂ e*
Scope 3 emissions	37.21 tCO ₂ e
Total emissions	37.21 tCO ₂ e

The reporting period used within this Carbon Reduction Plan will be reviewed to ensure that emissions information remains current and relevant.

Emissions Calculation Methodology and Assumptions

The 2025/26 baseline is also the current reporting year because this is Homely Health Care Ltd's first formal Carbon Reduction Plan. Figures have been calculated using the UK Government 2026 greenhouse gas conversion factors and available organisational activity data.

Scope 1 is reported as 0.00 tCO₂e because Homely Health Care Ltd has no company-owned or company-controlled vehicles and no separately controlled fuel consumption.

Scope 2 is reported as 0.00 tCO₂e for this reporting boundary because electricity and gas are supplied by the landlord and included within the rent. Homely Health Care Ltd does not currently receive separate consumption data. This limitation will be reviewed annually and the landlord will be approached for data where practicable.

Scope 3 business travel is calculated from 51,000 miles per year (50,000 carer business miles plus 1,000 management/office business miles), using the 2026 UK Government average car - unknown fuel type factor of 0.26699 kg CO₂e per mile. This gives 13.62 tCO₂e.

Scope 3 employee commuting is estimated on the basis of 30 employees travelling mainly by car, an average journey of 7 miles each way, 4 days per week, over 52 weeks. This equates to 87,360 miles and 23.32 tCO₂e using the same average car conversion factor.

Scope 3 waste is estimated at one 10 kg bag of general commercial waste per week (0.52 tonnes per year). Because the landlord's final disposal route is not currently known, a conservative landfill assumption has been used. Using the 2026 UK Government factor for commercial and industrial waste to landfill (520.58023 kg CO₂e per tonne), this gives 0.27 tCO₂e.

Upstream and downstream transportation and distribution are reported as 0.00 tCO₂e because the organisation has no regular deliveries or product distribution activities relevant to these categories.

*Scope 2 note: 0.00 tCO₂e does not imply that the premises have no energy-related emissions; it reflects the current reporting boundary and the absence of separately metered or landlord-provided consumption data.

6. Scope 1 Emissions

Scope 1 includes direct greenhouse gas emissions from sources that are owned or controlled by Homely Health Care Ltd.

Depending on our operations, these may include:

- fuel used by company-owned or company-controlled vehicles;
- fuel used directly within premises under our operational control;
- gas heating where directly attributable to our organisation; and
- other direct fuel consumption.

Where Homely Health Care Ltd does not own or directly control such emissions sources, this will be reflected within the emissions calculation.

7. Scope 2 Emissions

Scope 2 covers indirect emissions resulting from purchased electricity, heating or cooling used within premises operated by Homely Health Care Ltd.

Relevant sources may include:

- electricity used within our offices;
- electricity used for lighting;
- electricity used by computers and other office equipment; and
- electricity associated with other operational equipment.

Where premises are shared or leased and direct consumption figures are not separately available, a reasonable and transparent method of allocation will be used where practicable.

8. Scope 3 Emissions

Scope 3 emissions are indirect greenhouse gas emissions that occur as a consequence of our operations but arise from sources that are not directly owned or controlled by Homely Health Care Ltd.

For our health and social care operations, these may include:

- employee business travel;
- mileage undertaken by care and support staff in delivering services;
- employee commuting;
- purchased goods and services;
- waste generated through our operations;
- transport and distribution associated with purchased goods;
- paper and office supplies;
- outsourced services; and
- relevant supply-chain emissions.

As a community-based care provider, travel is expected to represent an important area of our environmental impact and will therefore remain a particular focus of our carbon reduction programme.

9. Carbon Reduction Targets

Long-Term Target

Homely Health Care Ltd commits to achieving Net Zero greenhouse gas emissions by 2050 at the latest.

Interim Objectives

To support this commitment, we will seek to:

- establish and maintain reliable greenhouse gas emissions data;
- review our carbon emissions annually;
- progressively reduce emissions associated with unnecessary travel;
- reduce carbon emissions per hour of care or support delivered where practicable;
- reduce paper consumption;
- reduce unnecessary energy consumption;
- minimise avoidable waste;
- increase recycling;
- improve the environmental sustainability of purchasing decisions;

- increase staff awareness of environmental responsibility; and
- consider lower-carbon alternatives when future operational decisions are made.

Initial reduction objective: Homely Health Care Ltd will aim to reduce total reported emissions intensity over time, with particular focus on business mileage and employee commuting, while maintaining safe and person-centred care delivery.

As this is the first formal reporting year, measurable interim percentage reduction targets will be developed during the next annual review using the 2025/26 baseline.

10. Environmental Management Measures

The following measures will be applied, where reasonably practicable, within our organisation and when delivering contracts including domiciliary care, specialist support and supported living services.

10.1 Reducing Travel and Transport Emissions

Travel is necessary for the provision of community-based health and social care. However, we recognise that unnecessary travel creates avoidable greenhouse gas emissions. We will therefore:

- plan staff rotas efficiently to minimise unnecessary mileage;
- seek to allocate staff geographically close to the people they support where practicable;
- group visits geographically where this can be achieved without adversely affecting continuity or quality of care;
- minimise unnecessary journeys between care assignments;
- reduce unnecessary journeys to and from the office;
- use telephone or video meetings where an in-person meeting is not required;
- encourage walking, cycling and public transport where practical and appropriate;
- encourage car sharing where appropriate and safe;
- consider hybrid, electric and lower-emission vehicles when future vehicle decisions are made;
- monitor business mileage to identify opportunities for reduction; and
- consider environmental impact when planning new services and geographical areas of operation.

Carbon reduction measures will never override the safety, continuity of care or individual needs of the people we support.

10.2 Digital Care and Office Systems

Homely Health Care Ltd will continue to use digital technology to reduce unnecessary paper use, travel and administrative waste. Measures include:

- electronic care records;
- electronic care plans and risk assessments where appropriate;
- electronic rotas and scheduling;
- electronic staff records;
- electronic training records;
- electronic invoicing;
- electronic correspondence;
- electronic policies and procedures;
- secure digital document storage;
- virtual meetings where appropriate;
- reducing unnecessary printing; and
- using double-sided printing where printed documents are required.

10.3 Energy Efficiency

We will seek to reduce unnecessary energy consumption within our office and operational environments. Measures include:

- switching off computers and monitors when not required;
- switching off lights in unused rooms;
- avoiding unnecessary heating or cooling;
- using energy-efficient lighting where practicable;
- considering energy efficiency when replacing office equipment;
- selecting energy-efficient electrical equipment where reasonably practicable;
- reducing unnecessary use of printers and other electrical equipment; and
- encouraging staff awareness of responsible energy use.

Where premises are leased or shared, we will work with landlords or building managers where appropriate to encourage environmentally responsible energy practices.

10.4 Waste Reduction

Homely Health Care Ltd will seek to reduce waste wherever reasonably practicable. Measures include:

- reducing unnecessary use of disposable materials;
- avoiding unnecessary printing;
- recycling paper, cardboard and other recyclable materials where facilities are available;
- reducing unnecessary packaging;
- reusing suitable equipment and materials where safe and appropriate;
- ordering appropriate quantities to minimise waste;
- securely destroying and recycling confidential paper waste where appropriate; and
- ensuring electrical equipment, batteries and other controlled waste are disposed of responsibly.

Clinical waste, personal protective equipment and potentially contaminated materials will always be managed in accordance with infection prevention, health and safety and waste-disposal requirements. Environmental considerations will not override infection prevention or the safety of service users and employees.

10.5 Sustainable Procurement

Environmental considerations will be included, where proportionate, within procurement decisions. We will seek to:

- use local suppliers where appropriate;
- consolidate orders where possible;
- reduce unnecessary deliveries;
- purchase products with reduced packaging;
- select recyclable or reusable products where safe and appropriate;
- consider energy efficiency when purchasing equipment;
- consider product lifespan and durability;
- minimise unnecessary single-use products;
- consider environmental performance when selecting significant suppliers; and
- encourage suppliers and contractors to demonstrate their own environmental commitments.

Environmental performance will be considered alongside safety, quality, value for money, availability and the needs of the people we support.

11. Supported Living Services

Where Homely Health Care Ltd delivers supported living services, we will incorporate environmental sustainability into service delivery while respecting individual choice, independence and control.

Where appropriate, staff may support individuals to:

- recycle household waste;
- reduce unnecessary food waste;
- turn off lights and electrical appliances when not required;
- use heating efficiently;
- make environmentally responsible purchasing choices;
- use reusable products;
- use energy-efficient appliances;
- walk or use public transport where appropriate to their needs;
- participate in local environmental or community initiatives where this reflects their interests; and
- understand environmental issues in an accessible and person-centred way.

Environmental objectives will not be imposed on individuals in a manner that restricts their independence, rights, dignity, choice or agreed outcomes.

12. Environmental Measures When Delivering Local Authority Contracts

When delivering services under contracts with Bournemouth, Christchurch and Poole Council, Dorset Council or other commissioning local authorities, Homely Health Care Ltd will apply relevant environmental management measures wherever practicable. These will include:

- efficient geographical allocation of staff;
- minimising unnecessary travel between supported living services and community appointments;
- using digital care recording;
- reducing paper-based administration;
- reducing unnecessary office travel;
- increasing the use of electronic communication;
- monitoring business mileage;
- reducing waste within supported living settings;
- supporting appropriate recycling;
- encouraging efficient use of utilities;
- considering environmentally responsible purchasing;
- working collaboratively with BCP Council, Dorset Council and other commissioners on relevant environmental and social value initiatives; and
- reporting environmental performance where required by the contract.

13. Social Value

Homely Health Care Ltd recognises the relationship between environmental sustainability and wider social value. Where possible, we will seek to deliver environmental and social benefits simultaneously through:

- recruiting staff locally;
- reducing unnecessary staff travel;
- supporting local employment;
- using local suppliers where appropriate;

- reducing waste;
- supporting efficient use of resources;
- promoting environmentally responsible practices;
- supporting community participation; and
- working collaboratively with local commissioners and partner organisations.

14. Staff Responsibilities and Awareness

Environmental responsibility is shared across the organisation. All employees will be encouraged to:

- avoid unnecessary waste;
- reduce unnecessary travel;
- use resources responsibly;
- switch off equipment when not required;
- minimise unnecessary printing;
- recycle where facilities exist;
- report avoidable energy or resource waste;
- follow relevant environmental procedures; and
- suggest opportunities for improvement.

Managers will promote environmental awareness through team meetings, supervision, induction, communication and operational decision-making.

15. Monitoring and Measurement

Homely Health Care Ltd will progressively monitor appropriate environmental indicators. These may include:

- Scope 1 emissions;
- Scope 2 emissions;
- Scope 3 emissions;
- business mileage;
- staff travel;
- electricity consumption;
- gas or other energy consumption;
- paper usage;
- waste;
- recycling;
- purchasing patterns; and
- other relevant environmental measures.

Progress will be reviewed against the organisation's carbon baseline and previous reporting periods.

16. Continuous Improvement

Homely Health Care Ltd recognises that carbon reduction is an ongoing process. We will review new technologies, practices and opportunities that may enable us to reduce environmental impact while maintaining safe, high-quality and person-centred services.

Environmental impact will be considered particularly when:

- establishing new supported living services;

- opening or relocating premises;
- purchasing vehicles;
- purchasing significant equipment;
- selecting major suppliers;
- reviewing rota arrangements;
- expanding into new geographical areas;
- reviewing operational systems; and
- tendering for public-sector contracts.

17. Governance and Accountability

Overall responsibility for this Carbon Reduction Plan rests with the Directors and Senior Management Team of Homely Health Care Ltd.

Senior management will:

- review implementation of the plan;
- monitor available emissions data;
- review carbon reduction opportunities;
- ensure relevant actions are incorporated into operational practice;
- review performance at least annually; and
- approve future revisions to the Carbon Reduction Plan.

18. Review and Publication

This Carbon Reduction Plan will be reviewed at least annually. The review will consider:

- updated emissions figures;
- progress against targets;
- effectiveness of environmental management measures;
- changes to organisational operations;
- significant changes in legislation or procurement requirements;
- opportunities for further carbon reduction; and
- the need for additional measurable targets.

The most recent approved version of the Carbon Reduction Plan will be made publicly available through the Homely Health Care Ltd website where required.

19. Carbon Reduction Declaration

Homely Health Care Ltd confirms that:

- we are committed to achieving Net Zero greenhouse gas emissions by 2050 at the latest;
- the greenhouse gas emissions reported within this Carbon Reduction Plan will be calculated using appropriate recognised methodologies and available organisational data;
- we will continue to take steps to reduce greenhouse gas emissions over time;
- the environmental management measures described within this Carbon Reduction Plan can, where relevant, be applied when performing public-sector contracts;
- this Carbon Reduction Plan will be reviewed and updated at least annually;
- the organisation will seek to improve the completeness and accuracy of its greenhouse gas emissions data over time; and

- senior management supports the commitments contained within this Carbon Reduction Plan.

Approval

Approved for and on behalf of: Homely Health Care Ltd

Name: Douglas Matungamire

Position: Director

Signature: _____

Date: _____

Net Zero Target Date: 2050

Next Review Date: August 2027